

Checklist

Please remember to:

1. Fully complete the Claim Form
2. Date and sign the Claim Form
3. Send the completed Claim Form together with the following information:
 - A copy of your police report
 - Receipt(s) for any registered lost or stolen property
 - Written repair estimate(s) or receipt(s) for completed repair(s)

DECLARATION – TO BE SIGNED BY THE POLICYHOLDER FOR ALL CLAIMS

The above answers to our questions will be the basis of consideration of your claim. You must ensure that all information is true and correct to the best of your knowledge and belief, and that all material facts have been disclosed.

A material fact is one that is likely to influence us in the assessment or acceptance of this claim, or one that is likely to influence our consideration of cover under the terms of the policy. If you are in any doubt as to whether a fact is material, you must disclose it.

FAILURE TO DO THIS MAY MEAN THAT YOUR POLICY BECOMES INVALID AND A CLAIM PAYMENT WILL NOT BE MADE.

I declare that the information I have provided in this claim form is true to the best of my knowledge. Any claim paid as a result of any knowingly incorrect statement made by me or on my behalf shall be invalid and may result in subsequent action being taken against me. I agree that any copy made of this form shall have the validity of the original.

Signature _____ Date _____

DATA PROTECTION NOTIFICATION

The details you supply will be used by Allianz Insurance plc to administer your insurance cover. Your personal details may be transferred outside of the EU. They will at all times be held securely and handled with the utmost care in accordance with all the principles of the English law. We may exchange your details with other insurers through various databases to help us check information provided and also to prevent fraudulent claims. Your details will not be kept for longer than necessary. You are entitled to a copy of all the information we hold on you, for which we may charge you £10.00. Please contact: The Data Protection Co-ordinator, Allianz Schemes, Allianz Insurance plc, 57 Ladymead, Guildford, Surrey GU1 1DB.

FRAUD

If the insured or anyone acting on behalf of the insured makes a false or fraudulent claim or supports a claim by false or fraudulent document, device or statement, this policy shall be void and the insured will forfeit all rights under the policy. In such circumstances, we retain the right to keep the premium and to recover any sums paid by way of benefit under the policy. If we receive a claim under your policy we may ask you or any person covered under the policy to give written consent, during the claims process, for us to obtain specified information and material from the Police and to exchange information and material with them. The purpose of these measures is to help us verify claims and guard against fraud. If you or a covered person gives such consent you or the covered person will be given the opportunity to receive a copy of the information and material the Police release to us. Should you or any covered person decline to give such consent we may in turn decline to settle the claim without the required information and material. We will not normally release information or material about a covered person to you without their consent.

helpucover is a trading style of Pinnacle Insurance plc. Registered in England and Wales. Number: 1007798. Registered Office: Pinnacle House, A1 Barnet Way, Borehamwood, Hertfordshire WD6 2XX. helpucover gadget and mobile insurance is provided by Affinion International Limited, registered in England and Wales company no 1008797. Registered address: Charter Court, 50 Windsor Road, Slough, Berkshire, SL1 2EJ. Affinion International Limited is authorised and regulated by the Financial Services Authority in respect of insurance mediation activities only. Our FSA registered number is 311584. Affinion International Limited acts as an intermediary for arranging the insurance and provides the administration of the associated services. This insurance is underwritten by Allianz Insurance plc: Registered in England No. 84638. Registered Office: 57 Ladymead, Guildford, Surrey GU1 1DB United Kingdom (CPL0129 11.11). Allianz Insurance plc is authorised and regulated by the Financial Services Authority (FSA). Their authorisation can be confirmed by the FSA by calling 0845 6061234 or at www.fsa.gov.uk/pages/register. Their FSA Registration Number is 121849. You may be entitled to compensation from the Financial Services Compensation Scheme if we are unable to meet our obligations.

Send this completed Claim Form and all required documentation to:

**Claims Department, helpucover Gadget and Mobile Phone Insurance
Sentinel House, Airspeed Road, Portsmouth PO3 5RF**

Please call 0800 389 6998 for assistance in completing this Claim Form or if you have any questions about your claim.

Important Information About Filing This Claim

You must notify helpucover Gadget and Mobile Phone Insurance and the police within 24 hours of discovering a loss, theft, or damage.

The provision of this form does not constitute approval of your claim

- The member must obtain a report or lost property receipt from the Police to confirm any loss. A full Police reference number, address and telephone number of the police station where the report was made is required.

Policy No.: _____

Time of Incident: _____

Date of Incident: _____

Place of Incident: _____

OFFICE USE ONLY

Claim No. _____

LCN No. _____

YOUR DETAILS

Your title: Mr Mrs Miss Ms Other title _____

Your last name: _____

Your first name(s): _____

Your address (where we can write to you): _____

Your postcode: _____

Your telephone numbers (please include your dialling code) _____

Home: _____

Work: _____

Your email address: _____

POLICE INFORMATION — If applicable

(a) Report Number: _____

(b) Police Station: _____

(c) Police Station Tel. No: _____

(d) Police Office I.D. No: _____

Has anyone been apprehended in connection with the loss/theft? _____

Please provide a copy of Police report showing full details of the loss.

