

How to conclude a contract with us using this website

These are the steps you need to take to conclude a contract with us:

(1) Make sure you have read and understand our terms

It is your responsibility to read the terms and conditions, billing terms and privacy policy and product description on our website carefully.

(2) Browse our information

This website contains information about our services which you will need to know before you apply for helpucover Gadget and Mobile Phone Insurance including descriptions of our product and services and current prices.

(3) Complete the application form

To apply for helpucover Gadget and Mobile Phone Insurance please complete our online application form. We will require certain information from you to complete your application (including your name, contact details and payment details). All information you submit to us must be adequate, relevant, accurate and up to date. You will be asked to confirm that you have read and agree to the terms and conditions and billing terms. When you have completed the application form you should click on 'CONTINUE'.

(4) Confirm or modify your details

Once the form is submitted, a screen will pop-up asking you to confirm your details and make any changes if necessary. If you want to change your details later, please contact us. Contact information can be found on the website and your Welcome Pack.

(5) Wait for acceptance of your application

If we accept your application, we will send you a Welcome Pack with your policy details and your contract is concluded. We will be entitled to refuse to accept your application if in our sole discretion we consider it necessary. If we refuse your application we will let you know as soon as we can. If we accept your application we will inform you without undue delay.

Other information about the Contract

We can only conclude the contract with you in English and not in any other language. We will not file the concluded contract between us online and you should therefore print out/save copies of the terms and conditions and billing terms.