

Billing Terms

You have the right to cancel your agreement within 14 days following the day you receive your welcome pack in the post. Unless you contact us to cancel your cover by calling us on 0800 389 6998 your monthly fee of £14.99 equivalent to £179.88 per year (which includes insurance premium tax where applicable) will be charged to the account you have already provided in advance of each month of membership. Please note that other taxes and/or costs may exist that are not paid via or imposed by helpucover.

If you cancel during the first 14 days, you will be entitled to a refund of the fees you have paid to us, if any. On expiry of the 14 day period, you can terminate your agreement at any time and no further periodic fees will be payable from that date. No periodic fees already paid will be refundable however.